



CUSTOMS HOUSE

HOUSEBOATS

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1. Pricing and Payment Terms

- Prices are subject to change; however, once a reservation deposit is paid, the quoted price is guaranteed.
- A deposit of \$500 is required within 7 days to confirm your booking.
- Full payment for the hire is required 6 weeks prior to departure less the deposit.

2. Security Bond

- A bond of \$1,200 - \$2,000 (depending on the houseboat you are hiring) is required on the day of your departure. The bond is fully refundable, less fuel used and any damages or loss, provided the boat is returned on time and in good condition.
- This is to be paid via credit card or cash.
- A description of your group (number of males and females and average age) should be provided at the time of booking. Single-sex groups or groups with members under 25 years of age may incur a double bond. Failure to disclose accurate information may result in refusal of hire upon arrival.

3. Fuel Charges

- Vessels are supplied with full fuel tanks at the start of the hire period. Fuel used will be charged upon return and deducted from the bond.

4. Cancellations

- Cancellations must be made at least two (2) months prior to the commencement of the hire for a refund. Private travel insurance is highly recommended.

- Cancellations made less than two (2) months prior to the commencement of the hire will only be refunded if the same boat is re-hired for the same period at the same price. A cancellation fee of \$100 applies. We reserve the right to refund only at our discretion.

5. General Conditions

- Hire commences at 3:00 PM on the day of departure and ends at 9:00 AM on the last day. Arrivals after 4:30 PM may need to remain at the mooring site until the following morning.
- The houseboat must be returned in a clean condition, or an additional cleaning fee will apply. Smoking inside the houseboat is prohibited, and extra cleaning fees will apply for violations.
- Pets are not allowed unless specified. Additional conditions and fees apply for pet-friendly boats. Service/support animals require prior notification and documentation.

6. Safety and Compliance

- All vessels comply with AMSA regulations and hold current survey certificates. Management is not responsible for any accidents or injuries incurred on the vessel.
- No persons are permitted on the roof of the vessels. All occupants must adhere to maritime safety laws and instructions provided during the briefing.
- Any dinghy or ski boat being towed must be unoccupied. Engines must be off before swimmers enter the water and remain off until all swimmers are back on board.
- Strictly no jumping or diving from the upper deck or roof of the vessel.

7. Additional Conditions

- The number of persons on board must not exceed the number of berths as per AMSA regulations. At least one crew member must be 21 or older with a current driver's licence. Operation of the boat is limited to daylight hours.
- Management reserves the right to refuse hire without explanation or convert to a static hire if the crew is deemed incompetent after instruction.
- Hirers' vehicles parked at the council car park adjacent to Customs House are left at the owner's risk.
- The hire boundaries do not permit you to travel past Warrakoo Groyne, which is 40 kilometres upstream from Customs House, or downstream past Renmark.

8. Acknowledgment

- I, the Hirer, have read and understand the above Conditions of Hire.
- Please return the completed booking form and deposit within 7 days of making your booking.

Name: _____

Signature: _____

Date: _____